

# SEARCH REQUEST FORM

Scientific and Technical Information Center

Requester's Full Name: Rogel Alcariz Examiner #: 74478 Date: 7/7/2000  
 Art Unit: 2761 Phone Number 305-0456 Serial Number: 09/356/327  
 Mail Box and Bldg/Room Location: CYH/5403 (Results Format Preferred (circle): PAPER DISK E-MAIL)

If more than one search is submitted, please prioritize searches in order of need.

Please provide a detailed statement of the search topic, and describe as specifically as possible the subject matter to be searched. Include the elected species or structures, keywords, synonyms, acronyms, and registry numbers, and combine with the concept or utility of the invention. Define any terms that may have a special meaning. Give examples or relevant citations, authors, etc, if known. Please attach a copy of the cover sheet, pertinent claims, and abstract.

Title of Invention: Integrated Business to Business Web Commerce and Business Automation System

Inventors (please provide full names):

Charles Wong

Earliest Priority Filing Date:

12/97

\*For Sequence Searches Only\* Please include all pertinent information (parent, child, divisional, or issued patent numbers) along with the appropriate serial number.

Claim #95. Is directed to a "self help" web customer service feature in which a web customer can directly access the customer service return record to be created in a database, to be processed by a merchant.

Claim #100. Is directed to a common document having consistently the same elements can serve as a type of shorthand to capture all commercially relevant information for a wide range of transactional studies.

Claim #110. allows a reseller for example to issue a single a single purchase order per vendor per day regardless of how many different customers place orders from that vendor.

## STAFF USE ONLY

Searcher: David Holliday

Searcher Phone #: 305-284

Searcher Location: 142-4833

Date Searcher Picked Up: 7-7-00

Date Completed: 7-10-00

Searcher Prep & Review Time: 60

Clerical Prep Time:

Online Time: 193

## Type of Search

NA Sequence (#)

AA Sequence (#)

Structure (#)

Bibliographic

Litigation

Fulltext

Patent Family

Other

## Vendors and cost where applicable

STN

Dialog

Questel/Orbit

Dr.Link

Lexis/Nexis

Sequence Systems

WWW/Internet

Other (specify)